



## CUSTOMER SATISFACTION SURVEY

Below are a few categories which pertain to products and services, provided by Chariot Aerospace Materials, Inc. Please read them and select what you feel is the appropriate rating. This survey will help us improve our service to you, so any additional comments you have makes your reply more valuable. Your time and effort is appreciated.

	Excellent	Above Average	Average	Below Average	Poor
Quality of product and/or service supplied	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was our response timely?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the product and/or service correct?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Would you recommend us to others?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**WE ARE AN ISO 9001:2008 REGISTERED COMPANY**

**WE KNOW MEETING AND EXCEEDING OUR CUSTOMERS  
EXPECTATIONS ARE PARAMOUNT TO SUCCESS.**

**SUGGESTIONS/COMMENTS FOR IMPROVED SERVICE**

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KONCENTRA USA CORP 24/04/2013  
 Company Name & Date Ple   
A SUBSIDIARY OF KONCENTRA INTERNATIONAL LTD.  
 NIT. 900.212.649  
 SILVIA ALVAREZ ph: 3059997493  
 Client Representative & Phone Number



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	Excellent	Above Average	Average	Below Average	Poor
Quality of product and/or service supplied	x	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was our response timely?	x	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the product and/or service correct?	X yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Would you recommend us to others?	X yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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HB CORP / UAC April 24<sup>th</sup> 2013

Company Name & Date Please

Maria Arango 305-6772028

Client Representative & Phone Number

**Maria Arango**  
Product Manager · Gerente de Producto

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